

PUBLIC STATEMENT MANAGEMENT OF SUN PARLOR HOME RESIDENTS' PERSONAL HEALTH INFORMATION

Our Commitment:

The Sun Parlor Home adheres to all legislative and regulatory requirements for the handling of residents' personal health information including Ontario's Personal Health Information Protection Act, 2004.

Privacy Practices:

As a health information custodian, we share personal health information with other health care custodians only to support the delivery of care to our residents. Residents are asked to sign a release of their personal information, including their personal health information, upon admission to the Home.

We make every effort to ensure health information is accurate, complete, and current. Safeguards are in place to ensure that personal health information is secure from theft, loss, and unauthorized use or disclosure to third parties. All employees, volunteers and agents shall sign an acknowledgement that they will keep residents' personal health information confidential.

Contact Information:

Questions, concerns or complaints regarding the Sun Parlor Home's personal health information privacy policy or the treatment of personal health information by the Sun Parlor Home should be forwarded to:

Privacy Officer
The Corporation of The County of Essex
360 Fairview Ave
Essex, Ontario
Phone: 519-776-6441 X335
Fax: 519-776-4455
E-mail: privacyofficer@countyofessex.on.ca

Questions, concerns or complaints may also be directed to:

The Information and Privacy Commissioner/Ontario
2 Bloor Street East
Suite 1400
Toronto, Ontario
M4W 1A8
Phone: 1-800-387-0073
Fax: 1-416-325-9195
E-mail: info@ipc.on.ca